

To: "nacsgirls@acegroup.cc" <nacsgirls@acegroup.cc>

Subject: Customer satisfaction

Hi,

I just wanted to share my appreciation for the great service I received during my recent flood. The restoration team was so helpful and really put my mind at ease. They were very professional and very focused at the job. Gary explained what they needed to do to make my basement safe and I really appreciate his expertise and knowledge. He was always considerate about my time and kept me informed. I also really appreciated the advance calls from your staff letting me know any additional information that needed to be relayed. Everyone really went above and beyond my expectations. I would highly recommend North American Cleaning Services to everyone!!!!

Thank you for the wonderful service! :)

Sincerely,

Brenda Rutherford