



North American Cleaning Services

(231) 885-2192

5774 North M-37 • Mesick, Michigan 49688

### North American Restoration Quality Questionnaire

1) Was our office personnel pleasant to work with? Very friendly and empathetic

2) Was our response as timely as you would have liked it to be? definitely

3) Was our portion of your restoration completed in a timely manner? definitely

4) Please rate the prices of our service...

Affordable

Expensive

Very Expensive

5) Please describe the level of comfort you felt once our restoration crew arrived. We felt very comfortable, and felt like he truly cared about our situation.

6) How would you rate the quality of our service? Excellent

7) Would you recommend our services? Yes Why? Because of the friendliness, timeliness, and care. Or Why not?

8) Can we provide your name and phone number for a referral?  Yes  No

Please provide any additional suggestions or comments that would help us better serve you.

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