



North American Cleaning Services

(231) 885-2192

5774 North M-37 • Mesick, Michigan 49688

North American Restoration Quality Questionnaire

1) Was our office personnel pleasant to work with? yes very pleasant

2) Was our response as timely as you would have liked it to be? yes excellent

3) Was our portion of your restoration completed in a timely manner? yes!!!

4) Please rate the prices of our service...

Affordable

Expensive

Very Expensive

5) Please describe the level of comfort you felt once our restoration crew arrived. _____

Very comfortable

6) How would you rate the quality of our service? A+

7) Would you recommend our services? yes Why? Or Why not?

I would. You were very thorough and explained everything very well. Your suggestions for repairing our basement were very helpful.

8) Can we provide your name and phone number for a referral? Yes No

Please provide any additional suggestions or comments that would help us better serve you. _____

Name Steve & Phyllis Bandjumas Phone (440) 223-6252

Address 4809 Jody Lynn Drive City Mentor

State OH Zip 44060